

Welcome to **EDCO**



Important Information Inside About EDCO's Waste and Recycling Collection Programs



Coming Soon!

EDCO's multi-family trash, recycling, and organics collection.

Effective

July 1, 2022, EDCO will provide waste and recycling services to multi-family properties and tenants in the City of Del Mar.

As this date approaches, our entire team is preparing for a seamless service transition.

EDCO's Collection Services

Starting the week of June 20, 2022, EDCO will begin exchanging multi-family carts, bins, and/or roll-off boxes used to collect solid waste, recyclable materials, and organic waste.

"We'll Take Care of It!"

EDCO will consistently provide superior customer service to multi-family customers of Del Mar by demonstrating our ***"We'll Take Care of It"*** attitude through all of our services! This attitude and motto is the foundation of EDCO's approach to customers, communities, fellow employees, and the environment.

Enhanced Multi-Family Services

EDCO's multi-family collection service includes additional enhanced services such as an annual Christmas tree collection, one (1) on-call bulky item collection service at no charge, and bi-annual Del Mar Recycles events.

When Will EDCO Begin Collection Services?

Effective Friday, July 1, 2022, EDCO will start collecting trash, recycling, and organic waste. Your current provider will continue to collect multi-family trash, recycling, and green waste through Thursday, June 30, 2022.

Will There Be A Change In My Bill?

Yes. Invoices will have a new look and remittance address. A detailed overview will be provided in the initial billing.



EDCO is Dedicated to Serving Del Mar!

EDCO understands that questions may arise during this time of change and we are here to help. Please do not hesitate to contact our office and speak with a customer service representative. EDCO will answer any questions you may have about this transition and will try to resolve any situations that arise. Remember, just call EDCO and ***“We’ll Take Care of It!”***

-  **Email us!** You can email a customer service representative at csrlg@edcodisposal.com.
-  **Text us!** You can text a customer service representative by texting a message to **(619) 202-8365**.
-  **Look us up on the web!** Visit our website at edcodisposal.com where you can request new services, information, special pick-ups and more.
-  **Visit us!** Come in and see us at our office located at **9790 Olson Dr., San Diego, CA 92121**.
-  **Call us!** You can reach a customer service representative by calling **(619) 287-7555**.

Customers can continue to call the current provider for service requests through June 30, 2022. For all new service requests starting on or after July 1, 2022, customers can contact EDCO.

EDCO's Collection Service

With EDCO, multi-family customers will subscribe to a collection service which will include trash, recycling, and organics.

Trash

EDCO will provide wheeled carts, bins, and/or roll-off boxes for collection of solid waste. Multi-family properties will have the opportunity to subscribe to an appropriate service level that will be collected at least once per week and up to seven (7) times per week. Collection containers include carts (64 and 96 gallons), bins (2 - 4-yard plastic and 6-yard metal), 3-yard metal split bins, as well as roll-off boxes (10 - 40 yards).



KEEP OUT OF THE TRASH CONTAINER:

- Recyclables
- Organics, including yard and food waste
- Household Hazardous Waste (HHW)
- Electronics or batteries
- Fluorescent light bulbs
- Pharmaceuticals, medical waste or needles
- Automobile parts, including motor oil, oil filters, batteries, and tires

Recycling

EDCO will provide wheeled carts and bins for the weekly collection of commingled recycling. Multi-family customers will have the opportunity to subscribe to an appropriate service level that includes carts (64 and 96 gallons), bins (2 - 4 yard plastic and 6-yard metal), and 3-yard metal split bins.

EDCO offers customers several recycling programs to collect a variety of recyclable materials. To ensure program success, your EDCO representative can provide bilingual educational materials to support your program.

To get your recycling program going, EDCO will:

- Evaluate the benefits and costs of a recycling program in your complex.
- Develop a recycling collection program to include: outside **BLUE** recycling containers and on-site recycling presentations.

Once the program is in place, start recycling!

Use your recycling container to recycle household containers, mixed paper, newspaper, cardboard, and beverage containers marked ♻ - ♻, labeled "CA Redemption Value" or "CA Cash Refund," all mixed together in your recycling container. Please help prevent contamination by not placing any trash or non-recyclable items in the recycling container.

Recyclable materials include, but are not limited to:



PAPERBOARD:

Paperboard boxes such as cereal boxes, tissue boxes, refrigerated food boxes, boxes from toiletries, and soda/beer cases.



STYROFOAM:

Clean foam cups, meat trays, plates, egg cartons, block packaging (no peanuts), rigid polystyrene, and carry-out containers.



CARTON CONTAINERS:

Aseptic cartons, including milk cartons and juice boxes, half-gallon juice cartons, soup/broth cartons, and wine cartons.



ALUMINUM:

Aluminum, steel and tin cans, such as food and beverage cans for soda, soup, beer, beans, fruit, and vegetables. Clean aluminum foil, clean aluminum trays, and pie tins.



METAL:

Dry and empty paint and aerosol cans.



SHREDDED PAPER:

Shredded paper (placed in a clear bag is okay for easy identifying).



CARDBOARD:

Cardboard, including boxes used for moving and shipping or any other box or packaging made of corrugated cardboard.



GLASS CONTAINERS:

Glass containers including food jars and beverage bottles.



MIXED PAPER:

Mixed paper, including junk mail, catalogs, magazines, newspapers, and paper used for computer printing.



#1 - #7 PLASTICS: All plastic containers, lids, and packaging with a recycling symbol of #1-7 (all containers accepted with caps and lids): water and soda bottles, peanut butter and other food jars, mouthwash bottles, vegetable oil containers, automotive oil containers, ovenable food trays, milk jugs, juice bottles, shampoo and conditioner bottles, detergent and bleach containers, condiment bottles, medicine bottles, bottle caps, butter and yogurt tubs, CD cases, baby bottles, 5-gallon water bottles, CDs, medical storage containers, and rigid plastics such as 5-gallon buckets.

All food and beverage containers should be **EMPTY**: no/minimal food residue and no liquids remaining, and boxes should be broken down and flattened to fit inside the recycling container.

Organics

EDCO's New Organics Recycling Program will Collect Food Scraps and Yard Waste Mixed Together in Your Green Container

EDCO will provide wheeled carts and bins for the weekly collection of organics. Multi-family customers will have the opportunity to subscribe to an appropriate service level that includes carts (64 and 96 gallons), bins (2 - 4 yard plastic and 6-yard metal), and 3-yard metal split bins.

Use the green organics container to separate material such as landscape and pruning waste, nonhazardous wood waste and organics, such as food waste, *all mixed together*. **Organics include, but are not limited to:**



Food Scraps

Cooked or raw meat, poultry and seafood (including bones), cheese, dairy products, fruits, vegetables, grains, pasta, egg shells, bread, coffee grounds, tea bags, tea leaves, baked goods, nuts, jelly, candy, snack foods, leftovers, and spoiled food.

How to Collect

- Use a kitchen caddy, see Page 6.
- Place food scraps directly in your cart (loose or in paper bags) and ensure the lid closes.

What to Avoid

Do not include liquids, plastic, glass, metals, or Styrofoam.



Food-Soiled Paper

Paper bags, paper napkins, paper towels, paper plates, paper cups, paper take-out containers and take-out boxes (with no plastic or wax coating, and with metal removed), coffee filters, and tissues.

How to Collect

- Paper can be dry or wet.
- Place food-soiled paper directly in your cart (loose or in paper bags) and ensure the lid closes.

Keep these items out of your organics container! Prohibited items cannot break down or cause a safety hazard for collection crews.



KEEP OUT

- | | | |
|-----------------------------|----------------------|-----------------------------|
| • Aluminum | • Kitty litter | • Rocks |
| • Animal carcasses | • Landscape timbers | • Soil |
| • Cigarette butts and ashes | • Liquids | • Styrofoam |
| • Clothing | • Medical waste | • Trash |
| • Diapers | • Metal | • Treated or painted lumber |
| • Dirt | • Pet waste | • Tree stumps |
| • Fats, oils, grease | • Plastic bags | • Treated or painted wood |
| • Glass | • Plastic containers | • Wine corks |
| • Hazardous waste | • Plastic straws | |

Landscape Waste

Grass clippings, small branches, small tree limbs, tree roots, flowers, leaves, plants, and straw.

How to Collect

- Place yard trimmings directly in your green cart (loose or in paper bags) and ensure the lid closes.

What to Avoid

No rocks, dirt, soil, tree stumps, or plastic bags.



Natural Fibers

Popsicle sticks, sawdust, toothpicks, wooden chopsticks, and untreated wood.

How to Collect

- Place natural fibers directly in your cart (loose or in paper bags) and ensure the lid closes.



Please do not use plastic bags, even if they are biodegradable or compostable, as they contaminate the Anaerobic Digester!



All organic material must be placed loosely inside the organics cart or dumpster for collection. Paper bags are acceptable. Any material left outside the container cannot be collected.

Collecting Your Food Scraps

Collect food scraps in any container for an easy way to set aside leftovers for your green organics cart. Coffee cans, plastic food storage containers, or kitchen caddies can be used.



STEP 1

Keep your kitchen container in a convenient location in your kitchen, such as on the counter top, under the sink, or in the freezer.



STEP 2

While cooking or cleaning up, place leftover food scraps and food-soiled paper into your kitchen container.



STEP 3

Empty the contents of your kitchen container into your green cart when it's full and before you set out the cart each week.

How do I get my food scraps from my kitchen to the organics cart?

There are many different ways to neatly move food scraps from your kitchen to your organics cart. Here are some of the most popular options:

Wrap Your Scraps! - Many people find wrapping food waste in any type of non-wax paper, such as paper towels, packing paper, newspaper, or paper bags, is an easy way to move food waste from inside your kitchen to your organics cart. This is especially true for large quantities of fruit, meat, etc., and you can even leave the scraps wrapped in the paper and then just drop it into the organics cart.

Containerize It - Many people have their own containers, such as coffee cans and Tupperware products that they are comfortable using to hold food scraps. EDCO also has an optional free kitchen caddy for your household use. Once the caddy is full, it can be emptied into the organics cart. To receive a free EDCO kitchen caddy, please visit our website, edcodisposal.com, and visit the Residential Services page, under the Apartments & Condos Organics page to place an order.

Freeze It - Individuals can freeze their food scraps in containers and paper bags and then empty as needed.

Free Special Events and Additional Services



► Bulky Item Collection

If it's too heavy or too large to fit in your trash container, call us to schedule a bulky item pickup. Multi-family complexes get one (1) FREE bulky-item pickup per dwelling unit, per year (**must be scheduled through the property owner or manager**). Up to five (5) bulky items may be put out for collection at each pickup. Property owners or managers can schedule bulky-item pickup service at least two (2) work days in advance for large items such as water heaters, appliances, furniture, televisions, etc. (please no Household Hazardous Waste). Construction material will NOT be collected.

► Del Mar Recycles Events

Twice a year, EDCO will provide a recycle event to which Del Mar residents and businesses can bring confidential materials for shredding. Customers will be limited to three (3) standard office storage boxes. EDCO will also have free mulch available for self-haul/self-load at the events.

► Temporary Bins

Three-cubic yard bins are available for temporary use in cleanup or small construction/renovation projects for an additional fee.

► Roll-Off Boxes

Roll-off containers are available for either regularly scheduled service or for temporary use in large cleanup or construction/renovation projects. In order to handle different types of material, roll-offs come in different approximate sizes, 10 - 40 cubic yards. Please contact our office for helpful assistance in choosing the right box for your project and detailed information on rates and acceptable debris.

Online Resources edcodisposal.com enter your zip code

Del Mar customers have access to EDCO's dedicated community website.

Stay Connected with EDCO

Stay connected with EDCO by registering your email address through our website and receive periodic notifications regarding service alerts, upcoming events, and environmental news pertaining to Del Mar.

Subscribe by going to edcodisposal.com and entering your zip code. On our homepage, enter your email address in the designated email box and click on SUBMIT.

Email and Text with EDCO

Email and text messaging have become a form of communication that many of us are using on a daily basis. We often find ourselves on the go with no time to be on the phone or sitting in front of a computer. Del Mar customers can communicate with one of

our friendly
customer service
representatives
via email and
text message!

Email and text messaging offer customers another convenient way to efficiently communicate questions and requests with EDCO's customer service office. Email us at csrlg@edcodisposal.com or text us a message at (619) 202-8365! EDCO responds to emails and texts during business hours, Monday - Friday, 8:00 a.m. - 5:00 p.m.

News and Events

EDCO's website features communication tabs with news and events specific to Del Mar. Here you can find service alerts, Del Mar Recycles events, and environmental news.





9790 Olson Dr. • San Diego, CA 92121

NOTICE

Important
Information Inside
About EDCO,
Del Mar's New
Waste Hauler!