

# Welcome to EDCO



Important Information Inside About EDCO's Waste and Recycling Collection Programs



**Coming Soon!**

EDCO's residential trash, recycling and organics collection.

**Effective July 1, 2022**, EDCO will provide waste and recycling services to residents in the City of Del Mar.

As this date approaches, our entire team is preparing for a seamless service transition.

## EDCO's Automated Collection Services

New EDCO trash, recycling and organics carts will be delivered to all residents starting June 24, 2022 through June 30, 2022. **There will be no change to your regular weekly service and scheduled collection day, though the time of day your collection takes place may change. Your current provider will continue to provide weekly collection services through June 30, 2022.**

## When Will EDCO Begin Collection Services?

Effective Friday, July 1, 2022, EDCO will start collecting residential trash, recycling and organic waste. Your current provider will continue to collect residential trash, recycling, and green waste through Thursday, June 30, 2022.



## Will My Pick-Up Day Change?

**No.** Your pick-up day will remain the same, though the time of day your collection takes place may change.

## Will There Be a Change in My Bill?

**YES.** The City will continue to bill for trash services one last time through the June service period. Residential billing will then transition to EDCO beginning on July 1st. EDCO's first invoice will arrive in mid-August and cover the service period of July through September. **Residents will receive additional information regarding billing and the new invoice format soon.**

*EDCO will provide multiple options for payment, including Auto-Pay, e-check, and pay-by-phone.*

## ***"We'll Take Care of It!"***

EDCO will consistently provide superior customer service to the residents of Del Mar by demonstrating our ***"We'll Take Care of It"*** attitude through all of our services! This attitude and motto is the foundation of EDCO's approach to customers, communities, fellow employees, and the environment.

# EDCO is Dedicated to Serving Del Mar!

EDCO understands that questions may arise during this time of change and we are here to help. Please do not hesitate to contact our office and speak with a customer service representative. EDCO will answer any questions you may have about this transition and will try to resolve any situations that arise. Remember, just contact EDCO and **“We’ll Take Care of It!”**

-  **Email us!** You can email a customer service representative at [csrlg@edcodisposal.com](mailto:csrlg@edcodisposal.com).
-  **Text us!** You can text a customer service representative by texting a message to (619) 202-8365.
-  **Look us up on the web!** Visit our website at [edcodisposal.com](http://edcodisposal.com) where you can request new services, information, special pick-ups and more.
-  **Visit us!** Come in and see us at our office located at 9790 Olson Dr. San Diego, CA 92121.
-  **Call us!** You can reach a customer service representative by calling (619) 287-7555.



**Residents can continue to call the current provider for service requests through June 30, 2022. For all new service requests starting on or after July 1, 2022, residents can contact EDCO.**

## EDCO's Collection Services

EDCO's fully automated waste collection is a state-of-the-art waste removal system that is extremely efficient and results in a clean and orderly appearance on waste collection day.

### Trash

*EDCO will provide each single-family residential customer with a 35-, 64-, or 96-gallon gray trash cart for weekly trash collection.*

Use your gray trash cart to dispose of non-recyclable household trash. Residents can request (1) additional gray trash cart for an nominal fee, if they currently have a 64-gallon, or larger, trash cart.



**KEEP OUT OF  
THE TRASH CART:**

- Recyclables
- Organics, including yard and food waste
- Household Hazardous Waste (HHW)
- Electronics or batteries
- Fluorescent light bulbs
- Pharmaceuticals, medical waste or needles
- Automobile parts, including motor oil, oil filters, batteries, and tires

### Different Cart Sizes are Available

*Del Mar single-family residents have the option of requesting 35-, 64-, or 96-gallon trash, recycle, and organics carts. Please note, requesting a different trash cart size will affect your monthly rate.*

*Residents can request a new cart size by emailing EDCO's Customer Service Office at [csrlg@edcodisposal.com](mailto:csrlg@edcodisposal.com), texting a message to (619) 202-8365, visiting our Contact Us page online at [edcodisposal.com](http://edcodisposal.com) (enter your zip code) and submit an online form, or by calling at (619) 287-7555.*

# Recycling

*EDCO will provide each single-family residential customer with a 35-, 64-, or 96-gallon blue recycling cart for weekly collection.*

Please help prevent contamination by not placing any trash or non-recyclable items in your blue recycling cart. **Residents can request additional recycling carts for no extra cost!**

## Do Not Bag Recyclable Material!



**Please do not use bags** as they get tangled in recycling processing equipment and can potentially cause damage. Recyclable material should be placed loosely in your blue container, with the exception of shredded paper. Shredded paper should be placed in a clear plastic bag.

### Recyclable materials include, but are not limited to:



#### **PAPERBOARD:**

Paperboard boxes such as cereal boxes, tissue boxes, refrigerated food boxes, boxes from toiletries, and soda/beer cases.



#### **STYROFOAM:**

Clean foam cups, meat trays, plates, egg cartons, block packaging (no peanuts), rigid polystyrene, and carry-out containers.



#### **CARTON CONTAINERS:**

Aseptic cartons, including milk cartons and juice boxes, half-gallon juice cartons, soup/broth cartons, and wine cartons.



#### **ALUMINUM:**

Aluminum, steel and tin cans, such as food and beverage cans for soda, soup, beer, beans, fruit, and vegetables. Clean aluminum foil, clean aluminum trays, and pie tins.



#### **METAL:**

Dry and empty paint and aerosol cans.



#### **SHREDDED PAPER:**

Shredded paper (placed in a clear bag is okay for easy identifying).



#### **CARDBOARD:**

Cardboard, including boxes used for moving and shipping or any other box or packaging made of corrugated cardboard.



#### **GLASS CONTAINERS:**

Glass containers including food jars and beverage bottles.



#### **MIXED PAPER:**

Mixed paper, including junk mail, catalogs, magazines, newspapers, and paper used for computer printing.



**#1 - #7 PLASTICS:** All plastic containers, lids, and packaging with a recycling symbol of #1-7 (all containers accepted with caps and lids): water and soda bottles, peanut butter and other food jars, mouthwash bottles, vegetable oil containers, automotive oil containers, ovenable food trays, milk jugs, juice bottles, shampoo and conditioner bottles, detergent and bleach containers, condiment bottles, medicine bottles, bottle caps, butter and yogurt tubs, CD cases, baby bottles, 5-gallon water bottles, CDs, medical storage containers, and rigid plastics such as 5-gallon buckets.

All food and beverage containers should be **EMPTY**: no/minimal food residue and no liquids remaining, and boxes should be broken down and flattened to fit inside the recycling cart.

# Organics

EDCO will provide each single-family residential customer with a 35-, 64- or 96-gallon green organics cart for weekly collection. **Residents can request additional organics carts at no extra cost.**

## EDCO's New Organics Recycling Program will Collect Food Scraps and Yard Waste Mixed Together in Your Green Cart

### What Goes in the Green Cart?



Organic waste (also referred to as organics), which includes food waste, green waste, landscape and pruning waste, non-hazardous wood waste, and food-soiled paper waste, will be collected all mixed together in your green organics cart. If it grows, it goes!

### Food Scraps

Cooked or raw meat, poultry and seafood (including bones), cheese, dairy products, fruits, vegetables, grains, pasta, egg shells, bread, coffee grounds, tea bags, tea leaves, baked goods, nuts, jelly, candy, snack foods, leftovers, and spoiled food.

#### How to Collect

- Use a kitchen caddy, see page 6.
- Place food scraps directly in your cart (loose or in paper bags) and ensure the lid closes. **Please do not use any kind of plastic bags!**

#### What to Avoid

Do not include liquids, plastic, glass, metals, or Styrofoam.

### Keep these items out of your green cart!

Prohibited items cannot break down or cause a safety hazard for collection crews. Check the list



## KEEP OUT

- |                             |                      |
|-----------------------------|----------------------|
| • Aluminum                  | • Diapers            |
| • Animal carcasses          | • Dirt               |
| • Cigarette butts and ashes | • Fats, oils, grease |
| • Clothing                  | • Glass              |

# Yard Waste

Grass clippings, small branches, small tree limbs, tree roots, flowers, leaves, plants, and straw.

## How to Collect

- Place yard trimmings directly in your green cart (loose or in paper bags) and ensure the lid closes.

## What to Avoid

No rocks, dirt, soil, tree stumps, or plastic bags.



# Food-Soiled Paper

Paper bags, paper napkins, paper towels, paper plates, paper cups, paper take-out containers and take-out boxes (with no plastic or wax coating, and with metal removed), coffee filters, and tissues.

## How to Collect

- Paper can be dry or wet.
- Place food-soiled paper directly in your cart (loose or in paper bags) and ensure the lid closes.

# Natural Fibers

Popsicle sticks, sawdust, toothpicks, wooden chopsticks, and untreated wood.

## How to Collect

- Place natural fibers directly in your cart (loose or in paper bags) and ensure the lid closes.



**Please do not use plastic bags as they contaminate the Anaerobic Digester!** All organic material must be placed loosely inside the organics cart for collection. Any material left outside the cart cannot be collected.

below to find out what to **KEEP OUT** of your green cart:

- |                     |                        |                             |
|---------------------|------------------------|-----------------------------|
| • Hazardous waste   | • Pet waste            | • Styrofoam                 |
| • Kitty litter      | • Plastic bags or film | • Trash                     |
| • Landscape timbers | • Plastic containers   | • Treated or painted lumber |
| • Liquids           | • Plastic straws       | • Tree stumps               |
| • Medical waste     | • Rocks                | • Treated or painted wood   |
| • Metal             | • Soil                 | • Wine corks                |

# Collecting Your Food Scraps

Collect food scraps in any container for an easy way to set aside leftovers for your green organics cart. Coffee cans, plastic food storage containers, or kitchen caddies can be used.



## STEP 1

Keep your kitchen container in a convenient location in your kitchen, such as on the counter top, under the sink, or in the freezer.



## STEP 2

While cooking or cleaning up, place leftover food scraps and food-soiled paper into your kitchen container.



## STEP 3

Empty the contents of your kitchen container into your green cart when it's full and before you set out the cart each week.

## How do I get my food scraps from my kitchen to the organics cart?

There are many different ways to neatly move food scraps from your kitchen to your organics cart. Here are some of the most popular options:

**Wrap Your Scraps!** - Many people find wrapping food waste in any type of non-wax paper, such as paper towels, packing paper, newspaper, or paper bags, is an easy way to move food waste from inside your kitchen to your organics cart. This is especially true for large quantities of fruit, meat, etc., and you can even leave the scraps wrapped in the paper and then just drop it into the organics cart.

**Kitchen Caddies** - A kitchen caddy is an optional, free 1.5 gallon sealable container that can be placed under your kitchen sink or another convenient area for your household to use. Kitchen caddies lock to keep odors in and once full, can be emptied into your organics cart. After emptying, it can be washed out and is dishwasher safe. **To receive a free EDCO kitchen caddy, please visit our website, [edcodisposal.com](http://edcodisposal.com), and visit the Residential Service's Organics page to place an order.**

**Containerize It** - Many people have their own containers, such as coffee cans and Tupperware products that they are comfortable using to hold food scraps. Similar to kitchen caddies, once the container is full, it can be taken and emptied into the organics cart.

**Freeze It** - Several people choose to freeze their food scraps in containers and paper bags and then empty as needed.

## OPTIONAL KITCHEN CADDIES ARE AVAILABLE VIA [EDCODISPOSAL.COM](http://EDCODISPOSAL.COM)

A kitchen caddy is a designated container specifically for the internal collection of organics in your home. Any reusable container can be used as a kitchen caddy, but EDCO also has an optional free kitchen caddy for your household use. **Please visit our website, [edcodisposal.com](http://edcodisposal.com), and visit the Residential Service's Organics page to learn more about how to place an order.**



## Cart Placement

*To better serve you...*

Help us serve you properly on your collection day by setting out your trash, recycling and organic carts in an unobstructed area. Please review the following guidelines and **set out carts by 7:00 a.m. on your scheduled day of service or the night before.**

# What to do on Collection Day

- ▶ Set out carts at street level with the wheels against the curb, if applicable, and out of the way of traffic.
- ▶ Arrows on the lid of carts should point toward the street.
- ▶ Keep a minimum of two (2) feet distance between your carts, and three (3) feet from obstructions such as parked cars, mailboxes, trees and telephone poles.
- ▶ Please do not overload your carts. Cart lids must properly close.
- ▶ Please be careful not to place carts in areas of traffic, such as bike lanes, to avoid blocking paths of travel.

## Free Special Events and Services



- ▶ **Bulky Item Collection** If it's too heavy or too large to fit in your trash cart, call us to schedule a FREE curbside bulky-item pickup. Residents can schedule bulky-item pickup service for large items such as water heaters, appliances, furniture, televisions, etc. (please no Household Hazardous Waste). Construction material will NOT be collected. Residents can schedule three bulky-item pickups per year of up to five items each collection.
- ▶ **Household Battery and Cellphone Collection** Residents may place unwanted cellphones and household batteries in a sealed clear plastic bag on top of the blue recycling cart set out for weekly collection, at no cost.
- ▶ **Cart Overage** Residential customers are entitled to two (2) collections of solid waste that does not fit into the cart(s) at no additional cost. One pick up should consist of up to the equivalent of three (3) large bags of material.
- ▶ **Holiday Tree Collection** Holiday trees are collected curbside the first two weeks following Christmas on your regular collection day. Trees must be cut into lengths no longer than six (6) feet, be free of ornaments, garlands, tinsel and flocking, and the stands must be removed.
- ▶ **Del Mar Recycles Events** Twice a year, EDCO will provide a recycle event to which Del Mar residents and businesses can bring confidential materials for shredding. Customers will be limited to three (3) standard office storage boxes. Del Mar residents can also dispose of Universal Waste, unwanted pharmaceuticals, and Household Sharps at the Del Mar Recycles events. EDCO will also have free mulch available for self-haul/self-load at the events.
- ▶ **Fuel Reduction Program (Brush Clearing)** EDCO will participate in the City of Del Mar's annual Fuel Reduction Program to accommodate Residential cleanups of weeds, brush and tree trimmings. Detailed information will be sent out prior to the events, and will be posted on the city's website and EDCO's website under News & Events on the homepage.



9790 Olson Dr. • San Diego, CA 92121

## NOTICE

Important  
Information Inside  
About EDCO,  
Del Mar's New  
Waste Hauler!

**Online Resources**  
**edcodisposal.com**  
enter your zip code

*Del Mar residents have access to EDCO's dedicated community website.*

### **Stay Connected with EDCO**

Stay connected with EDCO by registering your email address through our website and receive periodic notifications regarding service alerts, upcoming events and environmental news pertaining to Del Mar.

Subscribe by going to [edcodisposal.com](http://edcodisposal.com) and entering your zip code. On our homepage, enter your email address in the designated email box and click on SUBMIT.

### **Email and Text with EDCO**

Email and text messaging have become a form of communication that many of us are using on a daily basis. We often find ourselves on the go with no time to be on the phone or sitting in front of a computer. Del Mar residents can communicate with one of our friendly customer service representatives via email and text message!

The screenshot shows the 'Service Schedules' section of the EDCO website. It features a 'Collection Day Lookup' form with a text input field containing '1234 Del Mar, CA, 92014' and a blue 'LOOKUP' button. Below the form, it states 'Your collection day is Thursday. This includes your trash, recycling and green waste (if applicable).' and a note '\*For Residential customers only.'

Email and text messaging offer customers another convenient way to efficiently communicate questions and requests with EDCO's customer service office. Email us at [csrlg@edcodisposal.com](mailto:csrlg@edcodisposal.com) or text us a message at **(619) 202-8365**! EDCO responds to emails and texts during business hours, Monday - Friday, 8:00 a.m. - 5:00 p.m.

### **Collection Day Lookup**

Residential customers will be able to look up their collection day with a click of a button! A collection day map and an interactive collection day lookup feature is located under the Service Schedule tab.

### **News and Events**

EDCO's website features communication tabs with news and events specific to Del Mar. Here you can find service alerts, upcoming cleanup and shredding events and environmental news.